

**OWNER'S MANUAL**

**FOR**

**THE "GO-ANYWHERE"**

**COMMODE, SHOWER 'n TUB**

**CHAIR**

## IMPORTANT - READ THIS CAREFULLY AND COMPLETELY!

Congratulations! Welcome to the GO! Mobility Solutions family of innovative products and aids designed to assist physically-challenged individuals to get out and GO! in ways never thought of before. We are confident that this product will change your life as it has for so many others. Please be advised that as additions, deletions and modifications are incorporated into this document as necessary, that this written version of the Owner's Manual supersedes any other formats that may have been provided previously. Should you have any questions or require any additional information not found within this manual, please logon to [www.GoesAnywhere.com](http://www.GoesAnywhere.com) and click on the "Contact Us" link or phone us, toll free, at (866) 363-8244. We would also appreciate receiving any feedback and comments that you may have to offer so that we may continue to monitor and improve our customers' quality of life.

### **CONVENTIONS USED IN THIS MANUAL:**

Entries in **boldface** refer to parts of the "Go Anywhere" Chair™.

Underlined entries refer to safety features.

*Italicized* entries indicate other important features.

### **WARRANTY NOTICE – WARNING AND DISCLAIMER**

Please see LIMITED WARRANTY below. If this warranty is not acceptable, return the chair for a full refund PRIOR TO USE. Contact GO! Mobility Solutions for shipping instructions and a Return Authorization BEFORE returning any product.

The "Go-Anywhere" Chair™ is not designed for use on surfaces having more than one plane, i.e.: it is not intended to be moved up or down steps or over curbs. This product has been designed and tested only under conditions wherein all four casters maintain coincidental contact with the horizontal surface beneath it. If thresholds, shower curbs or barriers are encountered that exceed ½" in height, the area in question should be brought within the code for disability accessibility as specified by the Americans with Disabilities Act (ADA). Use of

this product under conditions other than those specifically described above shall void this warranty in its entirety.

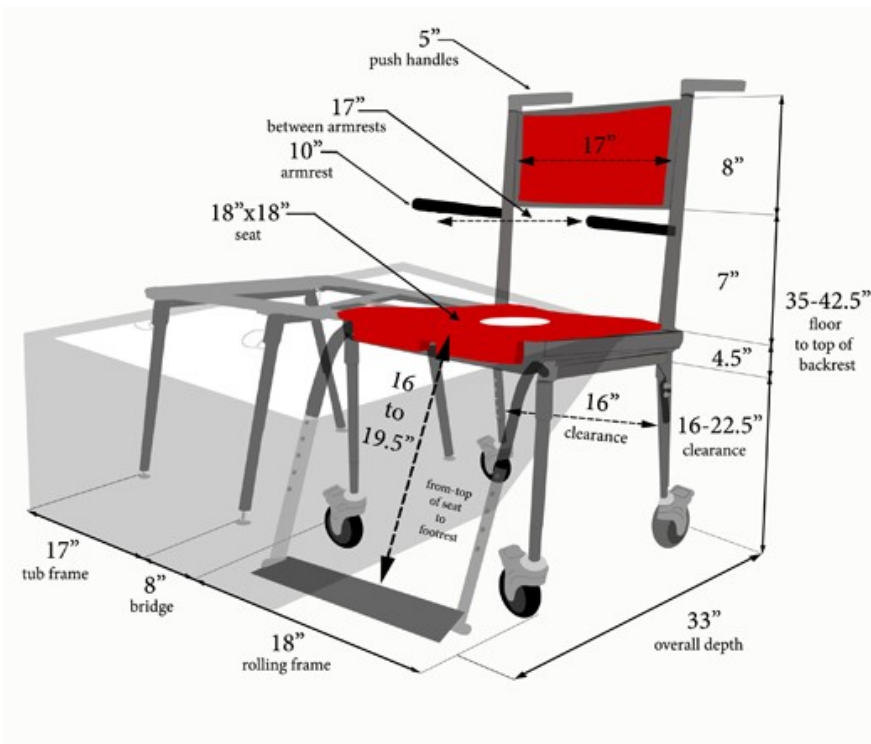
The “Go-Anywhere” Chair™ has been designed and successfully tested for use by persons NOT exceeding 250 pounds. This product is NOT intended for use by persons weighing more than 250 pounds. Should any individual exceeding 250 pounds choose to use this product for any reason, he or she does so entirely at his or her own risk and contradictory to the recommendations and warnings of GO! Mobility Solutions. Use by any person in excess of the 250-pound weight limit shall void this warranty in its entirety.

The “Go-Anywhere” Chair™ may become damaged in its soft carrying case should any heavy object be dropped on it. If any aluminum tubing becomes dented, telescoping parts may be affected rendering them dysfunctional.

Carefully follow the step-by-step unpacking, assembly, operating and disassembly instructions as specified below.

### **PRODUCT OVERVIEW**

Used correctly, the “Go-Anywhere” Commode, Shower ‘n Tub Chair™ provides a safe, practical and convenient means for disabled individuals to travel wherever and whenever they want. You will be confident and secure knowing that commode and bathing facilities are at your disposal. Uncomfortable, sometimes even embarrassing, bathing and toileting experiences away from home are now things of the past thanks to this revolutionary new product.



Tub section legs: 15-1/2" to 20-1/2" (adjustable)  
 Weight-bearing capacity = 250 lbs maximum  
 Weight = 39 lbs + 6 lb carrying case

The "Go-Anywhere" Commode, Shower 'n Tub Chair™ consists of two sections: The **rolling frame** is used to transport the user from his or her bed to over a commode and/or into a roll-in shower. Where a roll-in shower is unavailable, the **rolling frame** may be connected to the **tub frame** which may be set-up in most any bathtub, enabling the user to slide across a bathtub and into a position beneath a showerhead. The "Go-Anywhere" Commode, Shower 'n Tub Chair™ is designed to work with both left- and right-handed tubs.

Just as a wheelchair must be comfortable, so must a commode/shower chair. That is why the "Go-Anywhere" Chair™ was designed to be as versatile as possible. With a maximum width of just 18", the "Go-Anywhere" chair may pass

through even the narrowest of doorways. The seat height can be adjusted to accommodate for varying bed heights by shortening or extending the telescoping legs. Footrest heights are adjustable as well to suit the needs of each individual. By extending the front legs and shortening the rear legs, the seat may be leaned back providing additional comfort and stability for those having limited balance and/or upper body control. The camber built into the legs helps to ensure the overall stability of the chair even with rear lean. The telescoping legs supplied with the fixed tub section allow for it to be set to a height that matches the rolling section providing for a safe and level glide back and forth.

- It's simple to assemble; no tools are required.
- It's safe and easy to use
- The seat and footrest heights are adjustable
- It's lightweight and durable, constructed of high quality aircraft-grade aluminum
- It's compact, convenient and it's PORTABLE!
- It's small enough to qualify as "carry-on" luggage on most airlines having a storage compartment between first class and coach cabins. *(If not permitted on board, always request that your shower chair AND power or manual wheelchair be "gate-checked" and that you see each of them when boarding and deplaning each flight and connection.*
- It won't rust or corrode, is easy to clean and virtually maintenance-free.
- Seat and backrest cushions are constructed of durable, waterproof foam providing for maximum comfort. Both are attached to the chair frame with Velcro™ rendering them easily removable for cleaning or replacement.

## **PRACTICE MAKES PERFECT!**

PLEASE do not become discouraged if you have problems either with the assembly or use of the "Go-Anywhere" Chair™ on your first try. Like with anything else, familiarity and practice will serve to continually improve your experience with your new chair. Additionally, as your chair is brand new, some of the

hinges or telescoping parts may, initially, be snug. They will loosen up and operate more easily with each use. Of course, should you have ANY problems, please log on to [www.goesanywhere.com](http://www.goesanywhere.com), e-mail us at [support@goesanywhere.com](mailto:support@goesanywhere.com) or call us toll-free at 1-866-363-8244.

## **UNPACKING INSTRUCTIONS AND PARTS INVENTORY**

1. *Pay close attention to the order in which you unpack the contents of the case so that you will be able to repack it easily in the reverse order.*

2. The “Go-Anywhere” Commode, Shower ‘n Tub Chair™ is composed of thirteen components in addition to the carrying case: a **rolling frame**, a **tub frame**, (2) **push handles**, (2) **bridge tubes**, a **bridge lock**, (2) curved **footrest supports**, (2) **footrest adjustment tubes**, a **footrest**, and a **seat assembly**. Please note that, although they are delivered pre-assembled, the **seat assembly**, the **rolling frame** and the (2) **push handles** are separate parts. Similarly, there are two components to each of the **footrest supports** although they are delivered assembled as well. *Even though you should only have to remove eight (8) pieces from the carrying case, please make sure that all thirteen (13) components are accounted for.* Additionally there are two (2) upholstered foam dividers included as part of the carrying case.

3. The **rolling frame** has four (4) hinged legs as does the tub frame. The rolling frame has cambered rear legs and straight front legs. All four legs have total-locking swivel casters. The wheels can neither turn nor swivel when the locks are engaged. The **tub frame** has four cambered legs each having adjustable non-skid swivel glides. The **seat assembly** includes the seat base and the seat back, two **armrests**, acceptor tubes for the two **push handles**, and acceptor sockets for the two **footrest supports**. The two **bridge tubes** and **bridge lock** are used in conjunction with the tub frame for conveying the seat assembly from the **rolling frame** to the **tub frame** in instances when in a roll-in shower is not available.

## ASSEMBLY INSTRUCTIONS

1. Unzip the carrying case in a location near to where the occupant will transfer into the “Go-Anywhere” Chair™, preferably on a raised, flat surface such as a bed or on a table. With the chair still in the case, remove the through-pins (they have pull-rings and are attached to the frame with nylon cables) from each of the legs of the **rolling frame**. One at a time, raise and lock each of the four legs by placing the through-pins into, and through, each leg after inserting it in its corresponding socket. If the through-pins try to pop themselves out of the holes, install them from the opposite side. Ensure that the pins, when inserted through the diameter of the leg, extend entirely through the leg and lock firmly into place. To be safe, after installing the through-pin, give a tug on the leg to see that it is firmly locked in place.

2. Remove the **rolling frame** from the carrying case and set it down on the floor on its four casters. Apply each of the four total-lock brakes by pressing down on them with your hand or with the ball of your foot. Check the frame to ensure that it is level and stable.

3. When delivered, the **seat assembly** will already be mounted on the **rolling frame**. Should, at any time, the **seat assembly** become detached from the **rolling frame** and need to be remounted, lay the **rolling frame** on its side and slide the **seat assembly** on to the nylon rollers. The retractable spring locks located on both front and rear of the **seat assembly** should automatically lock when the seat is slid into the proper position with the locks in “auto-lock” position (See #3 under “Operating Instructions”, below).

- a. Raise the seatback of the **seat assembly** up and away from the seat base until the seatback and the seat base are perpendicular to one another.

- b. Insert the seatback uprights into their respective sockets on the seat base and push down on the top of the seatback until it snaps into place.
- c. Place the upholstered foam divider that separated the seat base and seat back, with the carrying case.
- d. Lock the seatback into place using the two through-pins (with pull-rings attached to the frame with nylon cables) provided. Ensure that the pins, when inserted through the diameter of the tubes, extend entirely through the tubes and lock firmly into place.

4. Adjust the height of the **rolling frame** so that the occupant may safely and *comfortably* transfer from his or her bed into the “Go-Anywhere” Chair™ using the spring pin buttons and adjustment holes in the telescoping legs. Do so by comparing the seat height of the chair to the height of the bed. This may involve some trial and error. Ensure that the frame will fit over the commode as well, if necessary. Pull each telescoping leg all the way out in order to locate the push-buttons, then reinsert them to attain the desired seat height. Make sure that each telescoping leg is secure with a spring pin button protruding through one of the adjustment holes.

*Please note that when all four legs are adjusted to the same length that the front of the seat will be slightly higher than the rear. This was intentionally incorporated into the design to provide the user with additional stability and comfort. If desired, the front legs may be extended to be even longer resulting in additional rear lean. The camber built into the rear legs provides added stability. (If you choose to add rear lean, be sure to test the chair BEFORE USE to ensure that it will not tip over backwards.)*

*Individuals having limited upper body strength and/or balance will find themselves more comfortable with the additional rear lean. Please note, however, that adding rear lean may result in slightly more difficulty in pushing the chair on some surfaces,*

especially carpet. This is a result of the redistribution of weight away from the front wheels which may require additional effort to turn them.

5. Remove the upholstered foam divider that was beneath the **rolling frame** from the carrying case and unpack the now-exposed accessory pouch.

6. Rotate the **push handles** away from the seat back until they are perpendicular to it and until the spring pin buttons pop through their respective holes. If they did not arrive already installed, insert the two **push handles** into the openings located at the top of the seatback and turn until the spring pin buttons pop into place through the holes provided. There are left and right **push handles**. These are easily distinguishable from one another by matching up the push-buttons with their respective holes located on each side at the top of the seatback. The push-buttons should be facing outward from the chair.

7. If they did not arrive already preassembled, attach the two **footrest adjustment tubes** to the curved **footrest supports** by inserting the spring pin buttons into the holes in both of the **footrest adjustment tubes**. Attach the **footrest** to the assembled **footrest supports**. Ensure that the **footrest support slides all the way down to the footrest** and that the spring pin buttons, when inserted through the diameter of each tube, extend entirely through the tube and lock firmly into place. Drop the cylindrical “plugs” protruding from the bottom of the curved **footrest supports** into their respective tubular sockets located on the front of the **seat assembly**. Adjust the height of the **footrests** using the spring pins and adjustment holes provided as required to maximize the comfort of the occupant. Installation and adjustment of the **footrest** may be performed before or after the occupant transfers into the chair.

8. The **armrests** are part of the **seat assembly**. It is recommended that the **armrest** on the opposite side of the chair from where the occupant will be transferred be lowered into position prior to performing the transfer.

The **armrests** are constructed of extra-thick aluminum tubing designed to support the weight of users who wish to use them to push up on without bending the **armrests**.

9. If, at this point, there is roll-in shower available, assembly is complete. Return the accessory pouch containing the unused **bridge tubes** and **bridge lock**, along with both upholstered foam divider, to the carrying case and proceed to “OPERATING INSTRUCTIONS”.

Should a roll-in shower not be available to you, continue to instruction “10”.

10. The **tub frame** is required only when access to a roll-in shower is not available. The **tub frame** may be used with a standard bath tub, a sunken tub or with a stall shower having a lip or ledge that cannot be “rolled over”. Should this be the case, prepare the **tub frame** as follows (Complete this BEFORE the user moves into the chair):

a. After adjusting the **rolling frame** to its desired height, roll the chair into position adjacent to the bathtub facing the wall on which the shower head is located and parallel to the location in the bathtub where either the water will spray or within easy reach of a hand-held shower device. *Lock all four brakes.*

b. Remove the **tub frame** from the carrying case and position it, legs up, on a raised, flat surface. Remove the through-pins (attached to the frame with nylon cables) from each of the legs. One at a time, tilt-up and lock each of the four legs by placing the through-pins into, and through, each hinge and leg. If the through-pins try to pop themselves out of the holes, install them from the opposite side. . Ensure that the pins, when inserted through the diameter of the leg, extend entirely through the leg and lock firmly into place. To be safe, after installing the through-pin, give a tug on the leg to see that it is firmly locked in place. Leave the telescoping legs the way you found them, that is, as short as possible. Do not, at this point, worry

about trying to match the height of the **tub frame** to that of the **rolling frame**.

c. Turn the **tub frame** over so it is standing upright on its adjustable glides and insert the two **bridge tubes** into the **tub frame**.

d. Take the **tub frame** with attached **bridge tubes** into the bathtub. While standing inside the tub or straddling the tub wall, insert the remaining open end of each **bridge tube** into its respective counterpart on the **rolling frame**. Install the **bridge lock** by placing the hook end on the **rolling frame** between the seat and frame, midway between the **bridge tubes**, and lock it in place using the latch at the **tub frame**. The **tub frame** should now be firmly secured to the **rolling frame** and the **tub frame** legs should be suspended above the bathtub.

e. Using the spring pin buttons and adjustment holes in the telescoping legs of the **tub frame**, extend each of the legs so that they are as close as possible to the floor of the bathtub. Make sure that each telescoping leg is secure, having a push-button protruding through one of the adjustment holes

f. Using the adjustable non-skid swivel glides located at the bottom of each leg of the **tub frame**, turn the glides so that they raise or lower until the **tub frame** is stable within the tub and does not wobble or rock.

*Note: The swivel feet in the **tub frame** have a 1" adjustment range. Make big adjustments with the spring pins and fine adjustments with the swivel feet. ALWAYS CHECK THE SWIVEL FEET BEFORE USING THE CHAIR. Extending any too far out of its leg might cause it to be unstable or, even worse, to dislodge from the leg.*

g. Finally, test the entire "Go-Anywhere" assembly by unlocking the **seat assembly** from the **rolling**

**frame**, using the two retractable spring locks located at the front and rear of the seat assembly, respectively, and slide the seat across the **bridge tubes** to the **tub frame**. To release the retractable spring locks, pull the rings outward, turn 90° and release. The rings will now be extended away from the **seat assembly** further than they were. Slide the seat towards the **tub frame** a few inches or so, turn the rings back until they depress to their original position and release. The rings are returned to “auto-lock” position. When the **seat assembly** is slid either all the way across to the **tub frame** or back to the **rolling frame**, both retractable spring locks will lock automatically at the appropriate location.

## OPERATING INSTRUCTIONS

1. **IMPORTANT: ALWAYS ENGAGE ALL FOUR TOTAL-LOCK BRAKES BEFORE TRANSFERRING TO OR FROM THE CHAIR AND WHEN SLIDING TO AND FROM THE TUB FRAME. FOR MAXIMUM STABILITY AND SAFETY, ENSURE THAT THE FRONT WHEELS AND THE REAR WHEELS ARE LOCKED IN THE POSITION SUCH THAT THE WHEELBASE IS AT ITS MAXIMUM, I.E.: THE WHEELS ARE NOT TURNED IN, BENEATH THE CHAIR.** Engage the brakes on the casters by pushing down on the brake levers. Release them by lifting up on the levers.

2. **IMPORTANT NOTE (ESPECIALLY FOR MALE USERS!):** Due to the importance of maximizing the compactness of the Go-Anywhere Chair, the **seat assembly** must pass in fairly close proximity to both frames and bridge members as it slides back and forth. As such, any body part protruding below the seat opening may make contact with the front-to-rear-running support members of the frames or with any portion of the **bridge lock**, especially the latch. **TAKE SPECIAL CARE TO ENSURE THAT NONE OF YOUR “PARTS” GET CAUGHT ON ANY OF OUR PARTS ON THEIR WAY ALONG THE BRIDGE.**

3. In order to use the **tub frame**, the **footrest assembly** must be removed before attempting to slide the seat into the bathtub. The occupant's legs must be lifted over the tub wall into the bathtub before the **seat assembly** can be slid across the **bridge tubes**. Once the occupant is safely inside the bathtub, the **footrest assembly** may be reinserted into the tubular sockets located at the front of the **seat assembly** or his or her legs may be left to dangle or to rest on the tub floor.

**IMPORTANT:** In order to release the **seat assembly** and permit it to glide, pull out on the rings of the two seat locks located on the front and rear of the seat and turn them 90° so they stay in the “open” position. The **seat assembly** may then be slid from the **rolling frame** along the **bridge tubes** to the **tub frame**. The **tub frame** has a stop at its far end which will prevent the **seat assembly** from sliding off its track. To return the **seat assembly** to the **rolling frame**, pull the rings again to the “open” position. As soon as the **seat assembly** is released from the **tub frame** and slid a few inches toward the **rolling frame**, pull and turn both seat locks 90°, returning them to their “auto-lock” position. When the **seat assembly** is slid the remainder of the way to the **rolling frame**, the locks will automatically capture the **seat assembly** and prevent it from sliding too far and possibly coming off the track. CAUTION: THERE IS NO STOP AT THE END OF THE TRACK ON THE **ROLLING FRAME!** BE SURE TO RETURN BOTH SEAT LOCKS TO “AUTO-LOCK” BEFORE RETURNING FROM THE **TUB FRAME TO THE ROLLING FRAME.**

4. The seat and back cushions are constructed of high-quality closed-cell foam thoughtfully designed and manufactured to assure maximum comfort and protection. Ensure that you do not place any heavy and/or pointed objects on top of them or pack anything on top of them (such as any other part of the chair). Because the foam is closed-cell, it will not spring back after being compressed for extended periods of time. Any indentations in the foam caused by such compression will become permanent. Do not place anything sharp on top of the cushions as the vinyl surface can puncture or tear.

5. Following each use, towel dry all parts of the chair. Occasionally, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew.

## **DISASSEMBLY & PACKING INSTRUCTIONS**

1. Lock all four brakes.
2. Disconnect the **tub frame** by disengaging the **bridge lock** and removing the **bridge tubes** from the **rolling frame**. Place the **bridge lock** and **bridge tubes** in the accessory pouch.
3. Lift the footrest assembly from the tubular sockets located at the front of the **seat assembly**. Detach the **footrest** from the **footrest supports** by depressing the lower-most spring pin buttons on the **footrest supports**. It is not necessary to detach the **footrest adjustment tubes** from the **footrest supports** to store them. They will fit comfortably into the accessory pouch as one piece. Place the **footrest** into the accessory pouch followed by the **footrest supports**. Close the accessory pouch.
4. Rotate the **push handles** inwardly such that they lie on top of, and parallel to, the top edge of the seatback.
5. Remove one of the two upholstered foam dividers from the carrying case and place it on top of the seat cushion.
6. While standing behind the chair, remove the locking pins from the seatback. Pull-up on and fold the seatback down over the seat base. Re-install the locking pins to prevent the seatback from falling open in the next step. Until the chair is broken-in, should the seatback fit too snugly, you may need to give it a “pop” with the palm of your hand, beneath the seatback, at its center. The fittings will relax with use.

7. Place the carrying case on a raised, flat surface such as a bed or table. Place the **tub frame**, with its legs pointing up, into the open carrying case.
8. Lay the accessory pouch containing the accessories on top of the upside-down **tub frame** and between the four legs.
9. One leg at a time, depress the spring pin buttons and slide the telescoping legs into one another making all four legs as short as possible. Remove each of the four locking pins from the upper portion of each leg and fold the legs down on to the frame. Place the locking pins back into the holes in each leg to prevent them from flopping around during transport.
10. Place the second of the two (2) upholstered foam dividers on top of the **tub frame** / accessory pouch.
11. Place the **rolling frame** (with the **seat assembly** still attached), with its legs pointing up, into the open carrying case on top of the previously placed upholstered foam divider. One leg at a time, depress the spring pin buttons and slide the telescoping legs into one another making all four legs as short as possible. Remove each of the four locking pins from the upper portion of each leg and fold the legs down on to the frame. Place the locking pins back into the holes in each leg to prevent them from flopping around during transport. Ensure that the casters lay flat and inside the frame.
11. Close the carrying case.

## **MAINTENANCE INSTRUCTIONS**

1. Following each use, towel dry all parts of the chair. Occasionally, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew.
2. Periodically apply silicone lubricant to the bolt threads at the hinges.

3. Seat and back cushions may be easily removed for cleaning or replacement. Replacement cushions may be ordered from GO! Mobility Solutions either on-line at [www.goesanywhere.com](http://www.goesanywhere.com) or by calling (866) 363-8244.

4. If you use your “Go-Anywhere” Chair™ for every-day use and not return it to its carrying case, lay the chair on its side following its use to allow any accumulated water to drain out the tubular legs. Moisture could cause the rubber stem at the top of the caster assembly to loosen and become dislodged from the tubular leg. Should this occur, follow the steps delineated below under “Troubleshooting Tips”.

### **AIR TRAVEL WITH YOUR GO-ANYWHERE CHAIR®**

When traveling with your Go-Anywhere Chair entails flying and having to deal with airline personnel and airport security, be prepared! You are, most assuredly, going to be confronted with one or more potential obstacles. First of all, know your rights! There are numerous resources available on-line from which you may easily glean the specifics using a keyword search for “airline and wheelchair”. For our purpose here, however, suffice it to say that your Go-Anywhere Chair is a “fragile medical device” which should be “gate-checked” and is not chargeable as passenger baggage. Having your wheelchairs “Gate-checked” means that you will take your Go-Anywhere Chair through Security, to the gate, and into and down the jet-way. From there, it may either be stored on-board in the closet separating the first-class cabin from coach, or taken down below and stored with your wheelchair in the cargo compartment. The latter method is far more likely, these days, as most airlines, in their efforts to maximize revenue, have eliminated the aforementioned closet and replaced them with more seating. Adequate on-board storage, however, may be available on some of the larger aircraft utilized in international flights. Let’s walk through the process of successfully gate-checking your Go-Anywhere Chair at no charge:

Before leaving home, take the liberty of stuffing your Go-Anywhere Chair carrying case first, with all of your medical supplies and second, with whatever clothing, or anything else, you can squeeze in except for vessels containing liquids or gels. As you will not be charged for this particular item of baggage, you may as well save yourself a few more bucks by filling it up.

Upon arrival at the airline's service desk, check-in with a representative. Do not check-in electronically at a computer kiosk. Check and, if required, pay for your regular baggage. You can review a chart of all the airlines and their fees at [http://www.bestfares.com/news-newsID589-Airline\\_Checked\\_Baggage\\_Fee\\_Chart.html](http://www.bestfares.com/news-newsID589-Airline_Checked_Baggage_Fee_Chart.html). Note that Southwest Airlines should be your preferred air carrier as, of this writing, Southwest remains the only airline that does not charge for your first checked bag.

Carefully label and tag all of your baggage and instruct the agent at the counter to provide you with gate-check (pink) tags for both your wheelchair and for your Go-Anywhere Chair. When you are told, (and more likely than not, you will be told), that you have to check your Go-Anywhere Chair as regular baggage, pay for it or are given a hard time for any other reason, it's time to get assertive. First, tell the Agent that you have always had your shower chair gate-checked. Second, inform the Agent that the case contains "delicate medical equipment" which, if dropped, or if something is dropped on it, will result in damage requiring the airline to replace a \$2,000 wheelchair. I guarantee that you'll be handed a pink gate-check tag very quickly. Should you experience any further problem (which I have not), demand to speak with a supervisor and take names.

Proceed to the TSA security checkpoint. Review TSA regulations specific to travelers with disabilities at: <http://www.tsa.gov/travelers/airtravel/specialneeds/index.shtm>. Inform TSA security personnel that your case contains your commode/shower wheelchair and that it will fit, (albeit snugly), through the x-ray tunnel. To date, following many such

security checks, I have yet to have my carrying case opened for inspection.

With the hard part behind you, proceed to your gate, check-in with the Agent at the counter, make whatever seating changes you want / they can make and arrange for an aisle chair to be available, should one be required. When the Agent asks what's in the case, repeat yet again, "it's a delicate shower chair". You will be boarded ahead of the other passengers. Airline personnel, for the most part, well-trained in handling disabled passengers, will assist you down the jet-way along with your Go-Anywhere Chair, transfer board and laptop computer. After they transfer you to the aisle chair and on to the aircraft, they will stow both of your chairs. Make sure that you take your wheelchair seat cushion on board as storing it in the non-pressurized cargo compartment could result in damage to the cushion. The foam cushions on your Go-Anywhere Chair will store in cargo without any problems. Finally, when making connections, make certain that both wheelchair and Go-Anywhere Chairs are brought up into the jet-way and that, one way or another, that they accompany you to your connecting flight where you will have to repeat the boarding process yet again.

Air travel for people with disabilities is a hassle and can be embarrassing and downright uncomfortable. Following the steps in the aforementioned process will not change this fact, unfortunately, though it will make it a little less miserable.

**And, because your rights are protected by the Air Carrier Access Act (14 CFR, Pt 382) if you experience any sort of problem that is directed solely to your disability, immediately ask for a Complaint Resolution Official. The C.R.O. is there to resolve problems that may arise due to your disability and for no other purpose.**

**They are, by law, supposed to be available to any departing or arriving flight. Do not be forced into any "assistance" that you did not ask for or do not want and on the other hand, ask for assistance that is supposed to be there but is not readily available. Go to the following link for more information:**

[http://www.disabilitytravel.com/airlines/air\\_carrier\\_act\\_details.htm](http://www.disabilitytravel.com/airlines/air_carrier_act_details.htm)

### **TROUBLESHOOTING TIPS**

1. PROBLEM: The **rolling frame** wobbles while the brakes are on.

SOLUTION: Unlock the brakes and turn all four wheels into positions in which the chair remains stable before re-engaging the brakes. Also ensure that the front legs are adjusted to the same height and that the rear legs match one another as well. Ensure that the rear casters are positioned such that the wheels are behind the chair, maximizing the wheelbase and stability before transferring to or from the chair.

2. PROBLEM: The foam sleeves on my **armrests** or **push handles** slip off of the aluminum tubing.

SOLUTION: Wrap the aluminum tube in two or three locations along the aluminum tube with some electrical or duct tape in order to provide additional friction.

3. PROBLEM: A caster assembly has become dislodged from its tubular leg.

SOLUTION: While holding the caster in one hand, engage the total-lock brake with the other hand. Tighten down the metal nut located at the top of the caster stem just enough to compress the black rubber bushing so that the caster stem will fit snugly into the bottom of the tubular leg. Force the caster stem into the aluminum tube and, with the brake still engaged, spin the caster clockwise until it is as tight as possible and until it begins to “click” as it turns.

4. PROBLEM: I am concerned that the adjustable non-skid swivel glides located at the bottom of each of the four legs on the **tub section** might slide or that they could scratch or damage the surface of the bathtub.

SOLUTION: Place a rubber bath mat on the floor of the tub before placing the **tub section** down.

## **LIMITED WARRANTY AND RETURN POLICIES**

**Please read this BEFORE operating or using your “Go-Anywhere” Commode, Shower ‘n Bath Chair™.**

By operating or using the chair, you agree to the terms of this warranty. If you do not agree, return the chair to GO! Mobility Solutions BEFORE use to receive a full refund of the price you paid. Thereafter, this product may be returned at anytime within 30 days following delivery for a full refund, less a 20% restocking fee and at your own shipping expense.

**What does GO! Mobility Solutions' limited warranty cover?**

The manufacturer of this GO! Mobility Solutions product, GO! Mobility Solutions warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by GO! Mobility Solutions in sales package ("Product") are free from material defects in

material and workmanship, pursuant to the following terms and conditions, when used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

**What will GO! Mobility Solutions do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

If the product is received within the warranty period and if the product is found by to be defective within the terms of this warranty GO! Mobility Solutions will repair or replace the defective product at its option and cost. There is a twelve month limited warranty extended for all parts except cushions.

**How long is the limited warranty period?**

GO! Mobility Solutions warrants its products to be free from defects in material and workmanship for up to one year starting from the date of original purchase from GO! Mobility. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

**What is not covered by this limited warranty?**

This limited warranty does not cover:

1. Product that has been subjected to misuse, accidental damage, shipping or other physical damage, abnormal operation or handling, neglect, fire, excessive heat, natural disaster; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of GO! Mobility Solutions; or

3. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
4. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
5. Product returned without valid proof of purchase (see 2 below); or
6. Foam and vinyl (cushions) due to their fragile nature.
7. SOFT CARRYING CASE – DAMAGE MAY OCCUR TO THE ALUMINUM IF DROPPED OR IF OBJECTS ARE DROPPED ON IT. DO NOT CHECK LUGGAGE AT AIRPORTS. TAKE IT ON BOARD

### **How do you get warranty service?**

- To obtain warranty service in the United States of America. Call 1-866-363-8244 for instructions regarding where to return the Product. Before calling for service, please check the user's manual.
- Please do not return the chair to GO! Mobility Solutions without prior authorization from GO! Mobility Solutions. Shipping and handling expense is the customer's responsibility unless otherwise authorized by GO! Mobility Solutions.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. GO! Mobility Solutions will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. GO! Mobility Solutions assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, GO! Mobility Solutions will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that not covered by this limited warranty.

## **What must you return with the Product to get warranty service?**

1. Return the entire original package and contents including the Product to the GO! Mobility Solutions service location along with a description of the malfunction or difficulty;
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

**Limitations and Exclusions:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. GO! Mobility Solutions is obligated to provide the purchaser with repair or replacement as described above so long as the warranty period is in force. This exclusive warranty remedy will not have failed as long as GO! Mobility Solutions is willing and able to repair or replace the product as described. Should this remedy be held to have failed, the only remaining warranty obligation of GO! Mobility Solutions shall be to provide the customer with a full refund. In no event shall GO! Mobility Solutions be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is the complete and exclusive agreement between you and GO! Mobility Solutions. It supersedes all other written or oral communications related to this product. GO! Mobility Solutions provides no other warranties for this

product. The warranty exclusively describes all of GO! Mobility Solutions' responsibilities regarding the product.

There are no other expressed warranties. No one is authorized to make modifications to this warranty and you should not rely on any such modification.

**State Law Rights:** This warranty gives you specific legal rights, and you also have other rights which vary from state to state.

## **DISCLAIMER**

Except for the warranty as provided herein, and the acknowledgement by GO! Mobility Solutions that the chair, as manufactured by it, is fit for the general purpose for which most persons acquire a chair of its kind, GO! Mobility Solutions provides that you accept the chair as is, without warranties, either express or implied. GO! Mobility Solutions makes no warranty of fitness for your particular purpose and no warranty of merchantability beyond that already stated. No warranties extend beyond the duration of the express warranty stated above.